



2019-2020

Residents' Golf Information Packet

Mountain Vista Golf Club at Sun City Palm Desert

Welcome to the 2019-2020 Golfing Season! The enclosed packet has information on the SCPDCA Golf program, fee structure, guidelines and policies. The rates and policies contained herein have been established by the SCPDCA Board of Directors, and are effective from July 1, 2019 through June 30, 2020. Should you have any questions pertaining to the enclosed information, please contact the Golf Shop staff at 760-200 - 2200. Our Golf staff members involved with the SCPDCA golf program are eager to assist you in anyway. We all look forward to making your 2019-2020 Golf season an enjoyable one.

Sincerely,

Joe Johnson, PGA

Head Golf Professional



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SCPDCA GOLF RATES
July 1, 2019 - June 30, 2020

	July	Aug	Sept	Oct Oct 20	Nov Oct 21	Dec	Jan	Feb	March	April	May	June
Resident - Pay-As-You-Play												
18 Hole Rate	\$27.00	\$27.00	\$27.00	\$27.00	\$60.00	\$60.00	\$62.00	\$62.00	\$62.00	\$56.00	\$50.00	\$39.00
9 Hole Rate	\$19.00	\$19.00	\$19.00	\$19.00	\$37.00	\$37.00	\$38.00	\$38.00	\$38.00	\$35.00	\$31.00	\$26.00
Twilight Rate	\$20.00	\$20.00	\$20.00	\$20.00	\$42.00	\$42.00	\$43.00	\$43.00	\$43.00	\$39.00	\$34.00	\$28.00
Sponsored Guest & Accompanied Guests												
18 Hole Rate	\$32.00	\$32.00	\$32.00	\$32.00	\$70.00	\$70.00	\$72.00	\$72.00	\$72.00	\$66.00	\$55.00	\$44.00
9 Hole Rate	\$24.00	\$24.00	\$24.00	\$24.00	\$47.00	\$47.00	\$48.00	\$48.00	\$48.00	\$41.00	\$36.00	\$31.00
Twilight Rate	\$25.00	\$25.00	\$25.00	\$25.00	\$49.00	\$49.00	\$50.00	\$50.00	\$50.00	\$45.00	\$37.00	\$33.00
Twilight Time	10 AM	10 AM	11 AM	1 PM	12 PM	12 PM	12 PM	1 PM	2 PM	2 PM	11 AM	10 AM

Course Closure Dates:

Santa Rosa:	Sep 23	Oct 20
San Gorgonio:	Oct 28	Nov 24

Rate Lock Participants play at the following reduced rates:

	Gold/Silver/Bronze		Platinum
	June	Jul-Oct	Jun-Oct
	18 Holes	\$23	\$22
Twilight	\$18	\$16	\$16
9 Holes	\$15	\$15	\$15

Management reserves the right to change twilight times, accompanied guest, sponsored guest, and visitor rates.

There is a rider fee of \$10 for non-playing guests or visitors.

A \$5.00 cart fee per person is applicable from May 1st to October 20th.

A \$10.00 cart fee per person is applicable from Oct. 21st to April 30th to all residents using an Assoc. golf cart.

This fee applies to both Resident Pay-As-You-Play rates and Rate Lock Plan rates.



Resident – Pay-As-You-Play (PAYP)

Residents of the Association who have elected not to participate in the rate lock program.

Resident – Rate Lock Program Participant

Residents of the Association who elected to participate in the rate lock program.

Accompanied Guests/ Sponsored Guests

An accompanied guest is a golfer who is playing **with** a resident of the Association. Tee times can be made 8 days in advance with an accompanied guest. A sponsored guest is any guest of a resident regardless if the resident is playing or not. The tee time **must** be made by the residents themselves in person using their resident identification number. No phone calls will be accepted. Tee times can be made 6 days in advance for Sponsored Guests.

Visitors

The visitor title is reserved for those players who **do not** live within the community and are **not sponsored** by a resident to play golf here. These tee times can be made 6 days in advance.

Golfing Groups

A golfing group is any resident who has a total of 16 players or less. To receive an accompanied guest rate for groups of this size, one resident **must accompany** a group of 16 or less. For resident groups larger than 16 players, please contact the Head Professional or Tournament Coordinator for more information.



GOLFING PROGRAMS

There are two options offered for Sun City Palm Desert residents which are based on the number of anticipated rounds to be played for the year. Please read below for a more detailed description to find out which option best suits your needs. The Pay-As-You-Play plan option is based strictly on residents who anticipate playing a few rounds. For the more avid golfers, we offer a Rate Lock program that offers four (4) different levels of participation, again based on the forecasted number of rounds to be played.

Pay-As-You-Play

Available for all Sun City Palm Desert residents and recommended for individuals who expect to play less than 15 rounds or couples who expect to play less than 25 rounds combined between October 21, 2019 and June 30, 2020.

(Please note: only residents who participate in one of the four (4) "rate lock" plans described below are eligible for reduced rate summer rounds. Therefore, frequent summer golfers who would otherwise select the Pay-As-You-Play option may wish to consider the Bronze Plan.)

RATE LOCK PLANS

The rate lock program allows residents to lock in lower rates from October 21, 2019 through June 30, 2020. Each of the plans allows individuals and couples to pay a lower per-round rate by paying an initial rate lock fee. In addition, the program provides reduced rates during the summer months until the first course re-opens from over seeding.



Bronze Plan

Individual Buy in \$170 / Couples Buy in \$225

The Bronze Plan is for individuals who expect to play 16-33 rounds and for couples who expect to play 24-50 rounds combined.

Silver Plan

Individual Buy in is \$470 / Couples Buy in \$705

The Silver Plan is for individuals who expect to play 34-60 rounds and for couples who expect to play 50-90 rounds combined.

Gold Plan

Individual Buy in is \$770 / Couples is \$1155

The Gold Plan is for individuals who expect to play 60-90 rounds and for couples who expect to play 90-135 rounds combined.

Platinum Plan

Individual Buy in is \$1220 / Couples is \$ 1830

The Platinum Plan is for individuals who expect to play more than 90 rounds and for couples who expect to play more than 130 rounds combined.



MOUNTAIN VISTA

SUN CITY PALM DESERT

Rate Lock Plan Greens Fee Breakdown by Type

<i>Plan Type</i>	<i>Dates Valid</i>				
	<i>Oct 21-Dec</i>	<i>Jan-Mar</i>	<i>Apr</i>	<i>May</i>	<i>June</i>
<i>Bronze</i>					
<i>18-Hole</i>	\$48	\$50	\$48	\$39	\$23
<i>9-Hole</i>	\$27	\$28	\$27	\$22	\$18
<i>Twilight</i>	\$31	\$32	\$31	\$25	\$18
<i>Silver</i>					
<i>18-Hole</i>	\$39	\$41	\$39	\$32	\$23
<i>9-Hole</i>	\$22	\$23	\$22	\$18	\$18
<i>Twilight</i>	\$25	\$26	\$25	\$20	\$18
<i>Gold</i>					
<i>18-Hole</i>	\$34	\$36	\$34	\$28	\$23
<i>9-Hole</i>	\$19	\$20	\$19	\$16	\$18
<i>Twilight</i>	\$22	\$23	\$22	\$18	\$18
<i>Platinum</i>					
<i>18-Hole</i>	\$29	\$31	\$29	\$24	\$22
<i>9-Hole</i>	\$17	\$18	\$17	\$15	\$15
<i>Twilight</i>	\$20	\$21	\$20	\$17	\$16



MOUNTAIN VISTA
SUN CITY PALM DESERT
General Rules and Refund Policy

1. For Rate Lock Plans only, couples are defined as no more than two residents of the same household.
2. Only residents who elect to participate in one of the Rate Lock Plans are eligible for the reduced summer rates.
3. Credit Cards may not be used for payment of the initial Rate Lock Fee.
4. Buyers have a five-day right of rescission from the time of the initial Rate Lock Fee payment during which a full refund may be received. No qualifying condition is required during this period; however, any rounds played at reduced summer rates will be adjusted to Pay-As-You-Play rates.
5. Subject **only to a qualifying medical condition**, the initial “rate lock” fee is refundable in full through October 20th, 2019; however, any rounds played at reduced summer rates will be adjusted to Pay-As-You-Play rates.
Subject **only to a qualifying medical condition**, residents may elect to change the plan selected through October 20th, 2019.
6. Refunds or changes in plan selections shall be available after October 20th, 2019 only **in the event of death. No refunds or changes in plan selections are available for any other reason.**
7. Refund or Plan Selection Change requests shall be submitted to the Head Golf Professional.
8. A cart fee is charged for the use of an Association golf cart per person. A \$5.00 per person cart fee will be charged to all residents using an Association golf cart from May 1st to Oct 20th. A \$10.00 cart fee per person will be charged to all residents using an Association golf cart from October 21st thru April 30th. This fee applies to both Resident Pay-As-You-Play rates and Rate Lock Plan rates.



Residents may enter a lottery that occurs every day for the following week. (i.e. Monday January 6th, 2020 lottery runs for the playing date of Monday January 13th, 2020) Request for a specific lottery may be entered starting 10 days in advance until 11:00am 7 days in advance. However, there **is no advantage to getting a request in first**. Residents that have guests **may not** enter into a lottery. A group is considered two or more players, with this system having the ability to link up to **sixteen players**. When a request has been made, a request summary email will be sent to the captain of the group. Once the lottery has generated, an email will be sent to the captain either confirming or denying the request. Lottery requests **will not** be accepted by the Pro Shop staff over the phone. The system will not search beyond the parameters of your request. The following are the acceptable methods for participating in the lottery system:

Request via the Internet:

Please visit the Association's main page at www.scpdca.com and click on the golf page and then click on the quick link "Book a Tee Time." The default user name will be your Resident ID Number with the letters **MV** in front. The default password will be the zip code of **92211**. Upon logging on you can select the Tee Time Request section and enter your request. **Note: Residents must use valid resident I.D. #'s when submitting a request.** Violations of this policy will be monitored closely and penalties could result.

Request via the Pro Shop:

Please visit the Pro Shop for a request card to be filled out and given to the Pro Shop staff.



Outside of the Lottery Booking option, residents have 3 options in which to make a reservation.

Option # 1 - Tee Times via the Internet:

Please visit the Association's main page at www.scpdca.com and log onto the site with your **resident** login. On The Association's home page, click on the golf page and then click on the quick link "Book a Tee Time." The default user name will be your resident ID Number with the letters **MV** in front. The default password will be the zip code of **92211**. Upon logging on you can select the Tee Time Reservations button to search for the day and time you wish to play. You may use this option 7 day out starting at 1:00pm.

Option # 2 - Tee Times via the Pro Shop:

This option **MUST** be used for booking with Guest 8 days in advance, it **MAY** also be used for reservations 7 days out after 1:00pm.

Option # 3 - Tee Times via the Telephone:

Please call 760-200-2200 for staff assistance over the phone. To better serve you in a timely manner, please have ready the day and time you would like to play.

*******IMPORTANT NOTE FOR WEEKEND TEE TIMES*******

Tee times for both Golf Courses on Saturday and Sundays only, may be made 15 days in advance.



FAQ (Frequently Asked Questions)

1. Q: What is the lottery system?

A: The EZ Links Lottery system is a program by which tee times are assigned to residents who have selected to play on a specific date. The system combines the entire request for a designated lottery and assigns tee times based on availability and parameters of the request.

2. Q: I received a Tee Time Request Summary email, does this mean I have the time I wanted?

A: No. A tee time request summary email is a confirmation of an impending lottery that you have entered. It does **not** guarantee that you have the time you wanted, it is just a listing of what you have requested. Upon completion of the lottery, the system will either send a confirmation or denial email.

3. Q: Why haven't I received any emails for requests or tee times?

A: Either you do not have a valid email address on file or you have a spam filter on your email program. Please see the Pro Shop staff to correct this or add info@ezlinks.com to your email address book.

4. Q: How many players can I make a request for?

A: To enter a lottery you must have **at least** two players and **at most** 16 players.



5. Q: What settings on a lottery request give me the best chance to get the time I need?

A: The larger you set the parameters, the better opportunity any group has of getting a requested time.

6. Q: Can I substitute golfers once tee times have been assigned?

A: Substitutions after the lottery has generated may only be done through the Pro Shop. Substituting is generally not accepted because it discounts the strength of the system.

7. Q: If I request a time between 10:00 a.m. and 11:30 a.m. will I get a time outside of that search window?

A: No; the system will only search for tee times within the time range in which you have entered.

8. Q: On my request I selected the Santa Rosa course but was assigned San Gorgonio, why?

A: Remember the lottery system is a **random** process that offers all of our resident golfers an equal opportunity in obtaining tee times on a weekly basis. It is very important when requesting lottery tee times on certain days (shotgun's Tuesday, Wednesday and Thursday) that you mark your priority as to course and/or time preference. Please understand that the number of linked players requested in a given lottery can provide more difficulty in obtaining your requested preference.



Registration

All golfers must register at either Pro Shop before play can begin unless otherwise approved in advance by the Head Golf Professional. Residents will be held responsible for all fees pertaining to either themselves or their guests. It is required that all players check in no later than **20 minutes** prior to the time of play. Specifically, on **League or Shotgun Days**, we require that check-ins take place **30 minutes** prior to play.

Reservations

During the calendar year, residents may book a tee time with an accompanied guest eight (8) days in advance. Residents playing **without an accompanied guest** may use the EZ Links reservation system to enter the lottery, or call the Pro Shop seven (7) days in advance after 1:00 p.m. to schedule a tee time. **Sponsored Guests and Visitors** may book their tee times six (6) days in advance based on availability.

Cancellations

The Pro Shop requires a 24-hour notice of cancellation for any resident\guest tee time. The purpose of this cancellation policy is to discourage residents from holding tee times from other paying residents that are willing to play. The Pro Shop staff would like to encourage residents to communicate to the staff the need to cancel\change the # of players, etc. The fee would be waived for reasonable emergencies. The rules are as follows:

1st No Show/No Call = Warning via Phone Call or Email from Golf Staff

2nd No Show/No Call = \$10 Fee for each resident\and or guest assigned a tee time.



Tournaments

The Head Golf Professional has the authority to book outside tournaments and special events with permission from the General Manager. Every attempt will be made to provide adequate notice to the residents announcing tournament dates.

Driving Range

The “per drop” (about 35 balls) price is \$2.00 for residents and \$4.00 for visitors. Driving range bulk use may be purchased at the Santa Rosa Pro Shop in 50-bucket increments for \$1.00 per bucket (\$50 for 50 buckets). The Pro Shop now loads these bulk purchases onto your resident identification card. Please see the Pro Shop for more details.

Dress Code

Proper golfing attire shall be worn at all times on the courses and also on all practice facilities. Shorts or skirts shall be no shorter than mid-thigh in length. **Unacceptable attire** includes blue jeans of any kind, athletic shorts, cut-offs, tennis shorts, tank tops, halter tops, and all similar apparel. Soft spike shoes or Tennis shoes only allowed on premises.



Sweeps Usage

Sweeps may be used for all items in the Pro Shop, including greens fees, merchandise, lessons, range balls, etc.

Sweeps **MAY NOT** be used for the purchase of gift cards and are **NON-TRANSFERRABLE**. An item of note is the expiration of sweeps for all residents that had earned sweeps in the 2018-2019 fiscal year. These sweeps must be used by June 30, 2020 or they will be forfeited.

Resident Cart Towing Policy

The standard policy of SCPDCA is for staff to not tow any resident cart. Due to insurance regulations we will be more than happy to provide you with a list of service providers that can assist any resident with cart that has broken down.

2019 Over Seeding Schedule

San Geronio Course

Close: October 28th - Open: November 25th

Santa Rosa Course, Practice Range and all Santa Rosa practice areas

Close: September 23rd - Open: October 21st



Other Golf Shop Services

- 1) Golf Lessons and Clinics are offered year round by our 4 PGA Professionals.
Half hour lessons are \$45 and Clinics are \$30 per person. Contact one of our PGA Professionals for more information and to schedule your lesson appointment.

- 2) Professional services also include Club Fitting and re-gripping.

- 3) Our PGA Tournament Coordinator will assist you with any Golf Outings or Tournaments you would like to set-up.
Rates vary depending on time of year, number of players and other services desired.